

SAFETY VISIT PROGRAMME

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WHO'S IT FOR?

- ▶ Everyone



GOALS

- ▶ To understand the reality of the situation on the ground
- ▶ To make a visible commitment to safety leadership



FIND OUT MORE

- ▶ E-learning module
Safety visit,
Safety Academy



CONTEXT & CHALLENGES

Have you noticed that managers in your company are spending less time with their teams in the workplace?

The lessons learned from accidents and **management models show that managers must understand what their teams are really doing** and not develop a clumsy, shorthand representation of what is happening. Being present in the field, through making **safety visits**, is a tool that enables managers to learn about what is really happening, and a major focus of safety leadership.

The safety visit is a basic managerial responsibility; it aims to find solutions through dialogue and ensuring that everyone is committed to risk prevention.



OBJECTIVES

This programme is aimed at all of the company's managers, both operational and multi-functional. The goal is that managers will be able to carry out safety visits in the field, and encourage colleagues to strengthen safety culture:

- ▶ What are the challenges of spending time in the field?
- ▶ What is the impact on safety culture and the climate of trust?
- ▶ Why is it useful for managers and why is follow-up important?
- ▶ What should be observed, what method should be used, with whom? What attitude should be adopted?
- ▶ What questions should be asked?

SAFETY VISIT PROGRAMME



Setting up a Safety Visit programme requires significant commitment from senior managers. Managers must develop specific skills that enable them to deploy and follow-up on such visits at the entity level.

Icsi can provide support in designing a Safety Visit teaching programme. It can also help to implement a monitoring system and, if you wish, train internal trainers or lead training sessions. The Safety Visit programme is divided into 3 phases.

DESIGN AND IMPLEMENT THE PROGRAMME, AND THE MANAGEMENT AND MONITORING SYSTEM

- ▶ Design a Safety Visit programme that is tailored to the entity's context
- ▶ Design the management and monitoring system, and develop success indicators

Icsi's contribution

- ▶ Leading individual and collective discussions
- ▶ Provide insight and industry benchmarks
- ▶ Expertise in change management strategies
- ▶ Expertise in coaching

TRAINING IN HOW TO RUN A SAFETY VISIT

- ▶ Set up a training workshop focused on:
 - the challenges of spending time in the field,
 - immediate, medium- and long-term benefits,
 - the value of the safety visit for managers, those visited and the company,
 - leadership,
 - behaviour and attitudes,
 - how to listen to what is said in the field,
 - how to carry out observations, prepare for the visit,
 - how to intervene with respect to safe and risky practices.
- ▶ Much of the time is devoted to practical applications in the classroom and in the field
- ▶ It is run on-site, where there is access to workplace situations and teams, with visual feedback and coaching



SET UP A SUSTAINABLE SYSTEM

- ▶ Implement the methods chosen and ensure that new practices become rooted